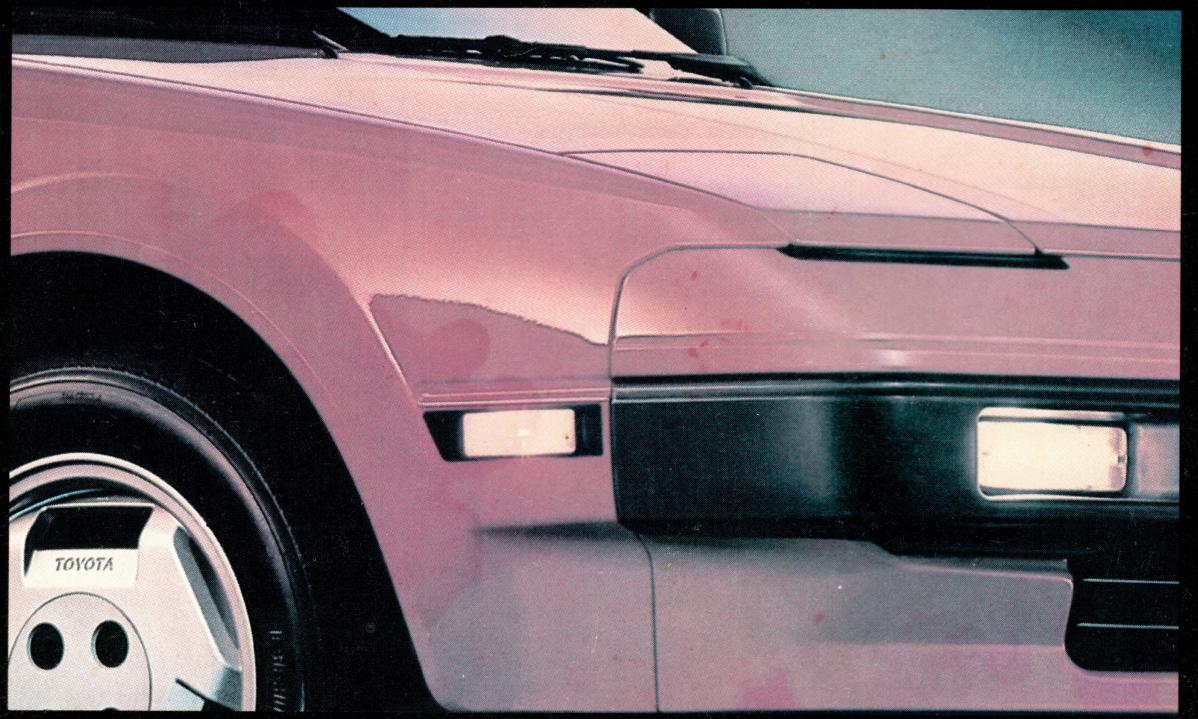
1986 OWNER'S GUIDE



TOYOTA

WARRANTY COVERAGE AT A GLANCE

This guide is a supplement to your Owner's Manual.
Keep this guide in your vehicle. In this guide you will find warranties, and facts about Toyota parts and service.

Warranty information is provided to protect your investment, with an outline of procedures for solving any problem you might have with your new Toyota. Your Owner's Manual also contains important information. Be sure to read it carefully.

All information is based on the latest data available at time of publication, and is subject to change without notice.

Please be aware that any modification to your Toyota could affect its performance, safety or durability, and may even violate governmental regulations.

	0	12 mo/ 12,500 mi.	24 mo/ 24,000 mi.	36 mo/ 36,000 mi.	5 yr./ 50,000 mi.
Basic		■			
Powertrain		■	■		
Electronic Components		■	■	■	
Corrosion Perforation		■	■	■	(unlimited mileage)
Emission Control					
■ Component defect		■	■	■	■
■ Performance					
Any Part		■	■		
Control devices		■	■	■	■

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What is the Toyota Touch?
It's an obligation. And a commitment. When you purchase one of our cars, trucks, or vans, we want you to derive even more satisfaction and receive even more value than you expect.

The Toyota Touch begins with design and engineering that leads the automobile industry in innovation, economy, reliability, styling, and performance.

But the Toyota Touch goes beyond product excellence. The Toyota Touch means that you come first, and that it's our obligation to make sure that you are 100% satisfied with your Toyota as long as you own it.

The Toyota Touch is our "people" warranty. It means that every step of the way, from your first visit or phone call to a Toyota dealer, through purchase and delivery, to after-sales service, we're committed to the spirit as well as the letter of fair, reasonable treatment.

The Toyota Touch is our way of doing business with you. It's as simple as a smile, a handshake, and a promise kept.

THE TOYOTA TOUCH

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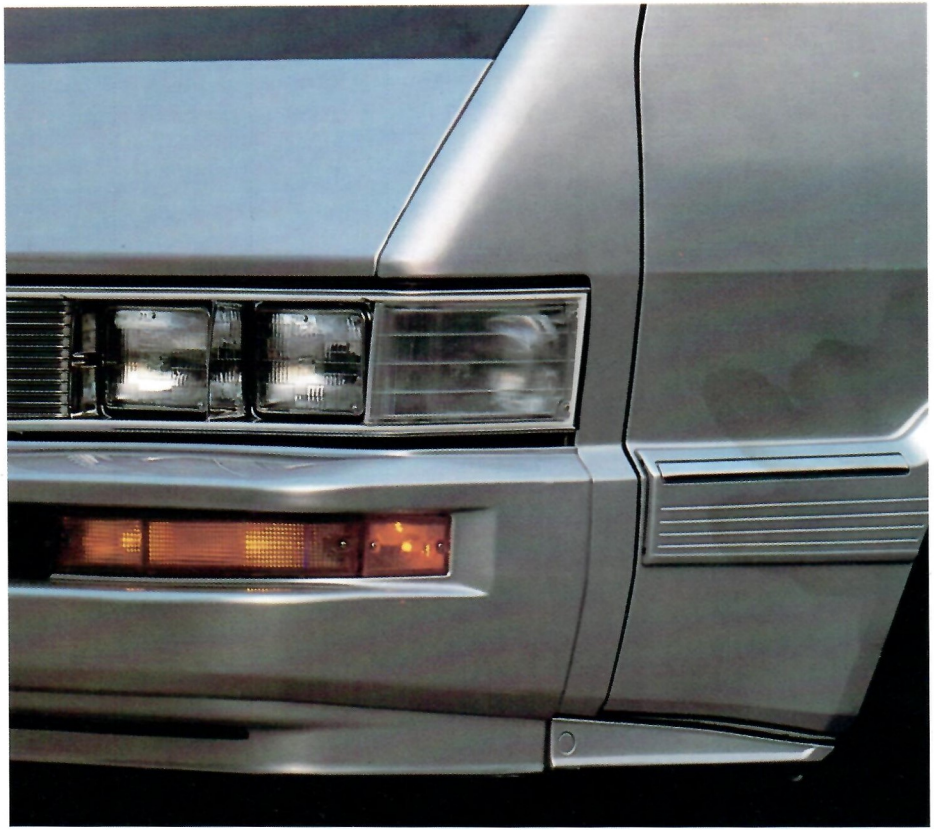
NEW VEHICLE LIMITED WARRANTY



WHAT IS COVERED

Warrantor:
TOYOTA warrants each new 1986 vehicle. For the purpose of warranty on the United States mainland, TOYOTA is Toyota Motor Sales, U.S.A., Inc. (a California Corporation) and Toyota Motor Corporation.

Warranty begins:
The warranty period begins on the date the vehicle is first delivered or put into use.

BASIC COVERAGE PERIOD:
The warranty is for 12 months or 12,500 miles, whichever comes first, and is transferable to subsequent owners.

Coverage:
This warranty covers repairs on any part that Toyota supplies that is defective in material or workmanship under normal use, except tires. (See tire warranty, page 12.) Adjustments will also be made during the basic coverage period.

POWER TRAIN COMPONENTS:
The following components will be covered up to a total of 24 months or 24,000 miles, whichever comes first:

- Engine
- Transmission
- Front Wheel Drive
- Rear Wheel Drive

See page 7 for specific components covered.

ELECTRONIC COMPONENTS:
The following components will be covered up to a total of 36 months or 36,000 miles, whichever comes first:

- Electronically-Controlled Transmission/Transaxle Computer
- TOYOTA Electronic Modulated Suspension Computer
- Progressive Power Steering Computer
- Automatic Shoulder Belt Computer
- Theft Deterrent Computer
- Sun Roof Control Computer
- Cruise Control Computer
- Trip Computer
- Super Monitor Computer
- Electronic Display Combination Meter Computer including Digital Speedometer, Digital Tachometer and Digital Fuel/Water Temperature Gauge

CORROSION PERFORATION:
Any body sheetmetal found, under normal use, to have developed a perforation (hole through the body panel) from corrosion due to defects in material or workmanship is warranted for three years regardless of mileage.

AIR CONDITIONER:
The components of the sealed refrigerant portion of the Toyota supplied air conditioner installed in your vehicle prior to delivery by Toyota are covered under the warranty for 12 months without mileage limitations.

TOWING:
When your vehicle is inoperative due to a warranted part failure, towing service is covered to the nearest authorized dealership.

No Charge:
Warranty repairs and adjustments (parts and/or labor) will be made at no charge.

Warranty Application:
This warranty is applicable to any vehicle registered and normally operated within the United States mainland and Canada only.

WHAT IS NOT COVERED

Altered Mileage:
Failure of a vehicle on which the odometer mileage has been altered or changed so that vehicle mileage cannot be readily ascertained is not covered.

Factors beyond the Manufacturer's Control:
Repairs and adjustments required as a result of misuse (e.g., racing, overloading), negligence, modification, alteration, tampering, disconnection, improper adjustments or repairs, accident, and use of add-on parts are not covered. Damage from the environment such as acid rain, airborne fallout (chemicals, tree sap, etc.), salt, hail, windstorms, lightning, floods, other acts of God and the like are not covered.

Lack of Maintenance or Use of Wrong Fuel, Oil or Lubes:
Repairs and adjustments caused by improper maintenance, lack of required maintenance, and the use of other than the fuel specified in your Owner's Manual are not covered.

Normal Noise/Vibration:
Conditions related to normal noise and vibration are not covered by this warranty.

Corrosion Other Than Perforation:
Corrosion other than perforation caused from defects in materials of workmanship is not covered beyond the Toyota new vehicle warranty period of 12 months, or 12,500 miles, whichever occurs first. Cosmetic or surface corrosion (from stone chips or scratches in the paint, for example) is not covered.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Extra Expenses:
Toyota does not authorize any person to create for it any other obligation or liability in connection with this vehicle. Any implied warranty of merchantabilityor fitness for a particular purpose applicable to this vehicle is limited in duration to the duration of this written warranty. The performance of repairs and needed adjustments is the exclusive remedy under this written warranty

or any implied warranty. Toyota shall not be liable for incidental or consequential damages (for other than injury to the person) resulting from breach of this written warranty or any implied warranty.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

Maintenance is at owner's expense
You are responsible for properly operating, maintaining, and caring for your Toyota in accordance with the instructions contained in your Owner's Manual.

Engine tune-up, lubrication, cleaning and polishing, replacement of filters, coolant, spark plugs, worn wiper blades, brake and clutch linings, are some of the normal maintenance services all vehicles require.

If your vehicle is subject to use under severe driving conditions you should follow the maintenance requirements specified accordingly in your Owner's Manual.

Obtaining warranty service
You are responsible for delivering your vehicle to any authorized Toyota dealer in order to obtain warranty service.

Maintenance records
You are responsible for keeping maintenance records since it may be necessary in some instances for you to show that the required maintenance has been performed.

Power Train Components

Listed below are the power train components covered under the New Vehicle Limited Warranty:

GASOLINE AND DIESEL ENGINES: Cylinder block, head and all internal parts, intake manifold, timing gears, timing gear chain or belt and cover, flywheel, valve covers, oil pan, oil pump, engine mounts, seals and gaskets, water pump, fuel pump and diesel injection pump external seals, turbocharger housing and internal parts, turbocharger valves, seals and gaskets.

TRANSMISSION: Case and all internal parts, torque converter, seals and gaskets and transmission mounts. Transfer case and all internal parts, seals and gaskets.

FRONT WHEEL DRIVE: Final drive housing and all internal parts, axle shafts, constant velocity joints, front hub bearings, seals and gaskets.

REAR WHEEL DRIVE: Axle housing and all internal parts, propeller shafts, "U" joints, axle shafts, bearings, supports, seals and gaskets.

Where to Go for Warranty Service

Your Toyota dealer will make the necessary repairs or adjustments using new or remanufactured parts. While any Toyota dealer will perform warranty service, Toyota recommends that you return to the dealership that sold you your vehicle because of their continued and personal interest in you.

Customer Satisfaction

Toyota is firmly committed to your satisfaction on Toyota products and services. If you are not satisfied, follow the steps shown on page 14. In case our 3-step satisfaction procedure fails to resolve an owner complaint, Toyota also offers a third party complaint handling program. Details of this program are available from your local regional distributor office as listed on page 15.

What can you do to help protect your Toyota against corrosion

In order to help protect your vehicle against corrosion, it is important that you care for your vehicle regularly, following these suggestions:

- Wash regularly using cold clean water and a mild vehicle wash soap.
- If insects, tar, or other similar deposits have accumulated on your vehicle, wash it as soon as possible.
- Wash your vehicle in the shade. Under certain conditions, **special care** should be taken to protect your Toyota against corrosion.
- If you drive on salted or dust controlled roads, or if you drive near the ocean, hose off the under carriage at least once a month.
- It is important that the drain holes in the lower edges of the doors and rocker panels be kept clear.
- If you detect any stone chips or scratches in the paint, touch them up immediately.
- If your Toyota is damaged due to an accident or similar cause which destroys the paint and protective coating, have your vehicle repaired as soon as possible. The cost of such repairs is considered the responsibility of the owner.
- If you carry special cargo, such as chemicals, fertilizers, de-icer salt, etc, be sure that such materials are well packaged and sealed.
- If you do much driving on gravel roads, consider installing mud or stone shields behind each wheel.

EMISSION CONTROL SYSTEMS DEFECT WARRANTY

TOYOTA warrants to the retail purchaser and each subsequent purchaser that the Toyota vehicle:

1. Was designed, built, and equipped so as to conform at the time of sale with regulations of the U.S. Environmental Protection Agency as may be applicable.
2. Is free from defects in materials and workmanship which may cause the vehicle to fail to conform with the above mentioned applicable regulations.

This warranty is good for five years from the date the vehicle is first put into use or 50,000 miles, whichever comes first.

The emission control parts covered by this warranty are listed below (designated by *).

EMISSION PERFORMANCE WARRANTY

Some states and local jurisdictions have established periodic vehicle inspection and maintenance (I/M) programs to encourage proper maintenance on your vehicle. If an EPA approved I/M program is in force in your area, you may be eligible for emission performance warranty coverage.

TOYOTA warrants that it will make all necessary adjustments, repairs, or replacements at no cost to the owner of a 1986 Toyota if:

1. The vehicle fails to conform to applicable emission standards as determined by an EPA approved emission test, and
2. Such failure results or will result in the vehicle owner having to bear any penalty or other sanctions under local, state, or federal law.

This warranty is good for 5 years from the date the vehicle is first used or 50,000 miles, whichever occurs first, and is transferable to subsequent owners.

If the vehicle has been in use for more than 24 months or 24,000 miles, whichever occurs first, Toyota will make necessary adjustments, repairs, or replacements only when noncompliance is caused by failure of those components listed below (designated by †) at no cost to the owner.

This Emission Warranty will not be affected by:

1. **The use of any parts certified in accordance with the aftermarket parts certification regulations for repairs and/or maintenance that are paid for by the vehicle owner.**
2. **The use of any automotive repair establishment or individuals who regularly engage in the business of servicing automobiles for the performance of maintenance, replacement or repair of emissions control devices and systems that are paid for by the vehicle owner.**

WHAT IS COVERED:

Air/Fuel Metering System

*Carburetor and Internal Parts
*EFI Components
†*Cold Start Enrichment System
†*Deceleration Control
†*Air/Fuel Ratio Feedback Control System

†*HAC Valve
*Fuel Injection Pump
*Fuel Injection Nozzle

Air Induction System

†*Automatic Hot Air Intake
†*Heat Control Valve
†*Mixture Control Valve
†*Cold Mixture Heater

Ignition System

*Distributor and Internal Parts
†*Spark Control Devices
‡*Spark Plugs
*Ignition Coil and Ignitor
*Ignition Wires

PCV System

†*PCV Valve or PCV Orifice

Evaporative Control System

†*Charcoal Canister
†*Vapor Liquid Separator
*Fuel Tank and Filler Cap

EGR System

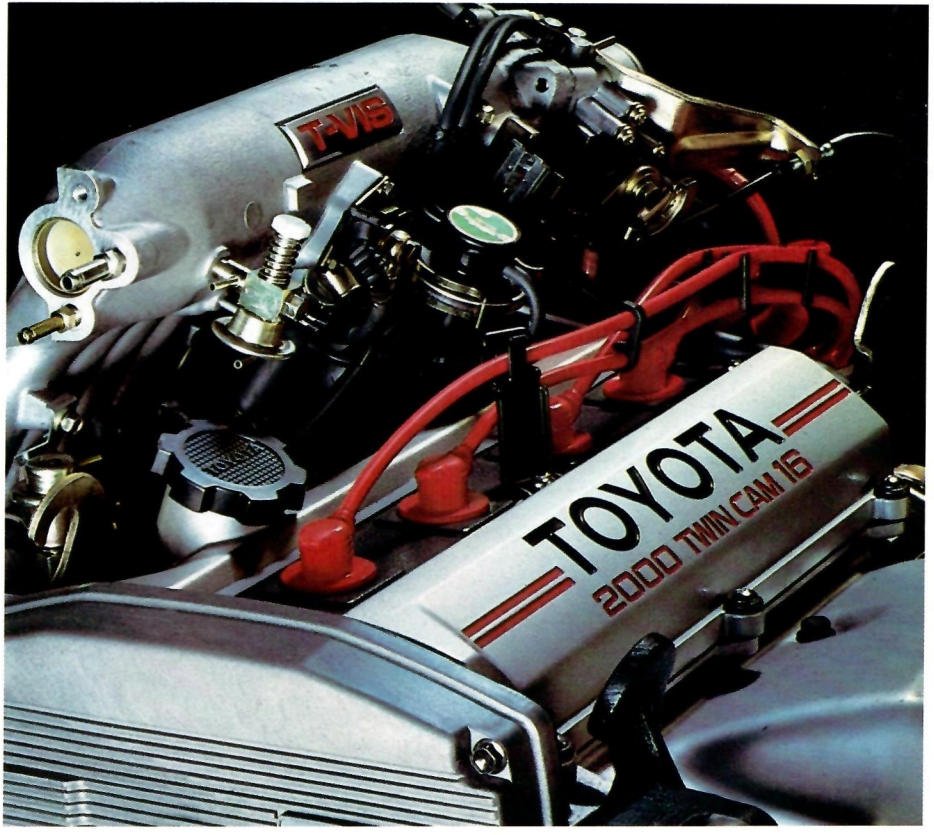
†*EGR Valve
†*Associated Parts

Air Injection System

†*Air Pump
†*Airflow Control Valves
†*Air Injection Manifold

Catalyst System

†*Catalytic Converter
†*Constricted Fuel Filler Neck
*Exhaust Pipe (Manifold to Catalyst)



Miscellaneous Items Used In Above Systems

†*Sensors, Switches, Valves and Electronic Control Units

†*Hoses, Clamps, Belts, Pulleys, Tubes, Fittings and Gaskets

† Performance Warranty
* Defect Warranty
‡ Indicates parts required for replacement during Toyota's required maintenance. These parts are warranted up to the first replacement month or mileage interval specified in the Vehicle Maintenance and Care Section of your Owner's Manual.

WHAT IS NOT COVERED

Noncompliance caused by defective replacement parts not certified in accordance with the aftermarket parts certification regulations is not covered.

Noncompliance caused by the use of replacement parts not equivalent to original equipment parts is not covered.

Other provisions specified under the "What is not covered" section in the New Vehicle Limited Warranty are also applicable to this warranty.

Recommendations for maintenance service and replacement parts

It is recommended that any replacement parts used for maintenance or for the repair of the emission control system be Toyota supplied.

The owner may elect to use non-Toyota supplied parts for replacement purposes without invalidating this warranty. However, use of replacement parts which are not of equivalent quality may impair the effectiveness of the emission control systems.

You may also elect to have maintenance, replacement, or repair of the emission control devices and system performed by any automotive repair establishment or individual without invalidating this warranty.

Owner's responsibility

It is the owner's responsibility to ensure that the vehicle is maintained and operated in accordance with the written instructions for proper maintenance and use as specified in your Owner's Manual.

In an emergency situation or to rectify an unsafe condition, where an authorized Toyota Dealer is not reasonably available, you may have the repair performed at any qualified service establishment. You will then be required to present the replaced parts and paid repairs invoices to the authorized Toyota dealer for reimbursement of the reasonable emergency repair cost.

The maintenance records and receipts should be transferred to each subsequent owner. Toyota will not refuse warranty service based solely on the lack of maintenance or the lack of records showing that maintenance was performed, except when failures are caused by the lack of maintenance.

If you use certified replacement parts that have maintenance or replacement intervals different from those specified in your Owner's Manual, you must follow the maintenance and replacement service intervals of the certified parts.

Filing a claim with Toyota

A claim may be raised immediately upon the failure of an EPA approved emission test by following these steps:

1. Take the failed vehicle to any authorized Toyota dealer and present a copy of the Emission Short

Test Report as evidence of failure. Also, take your maintenance records, in case they are needed.

2. The Toyota Dealership will inspect your vehicle and determine the warranty applicability within a reasonable period of time (not to exceed 30 days) from your initial vehicle delivery date to any authorized Toyota Dealership, or within the time period required by local or state law.
3. If, for any reason, the claim is denied, a written explanation will be presented to you.
4. If Toyota fails to notify you of its decision within the time specified above for reasons other than those listed below, Toyota shall be responsible for repairing the vehicle free of charge.
   - Delay is requested by the vehicle owner.
   - Delay is caused by factors beyond the control of Toyota or Toyota Dealerships.
5. If you wish to obtain further information regarding the Emission Performance Warranty, or if you have failed to receive satisfactory assistance from Toyota by following the problem resolution steps outlined on page 14 of this Owner's Guide, you may contact:

Director, Field Operation and Support Division (EN-397F) Environmental Protection Agency
401 "M" Street, SW
Washington, D.C. 20460

Radio and Sounds Systems

Your Toyota's original equipment radio and sound system components are covered under the terms of the Toyota new vehicle limited warranty.

In the unlikely event your radio does require service, any authorized Toyota dealer is prepared to minimize inconvenience by replacing your radio/sound system rather than sending it out for repair.

How it works:

- If the dealership determines that the problem cannot be repaired at the dealership, they will order a replacement radio and return your car to you.
- Once your replacement radio arrives at the dealership (usually just a few days), it will be installed in your vehicle at your convenience and you're on your way!

NOTE: In general, radio performance and particularly FM reception may be affected by such factors as natural terrain, man-made obstacles and your distance from the radio station's transmitter. Please consult your owner's manual for further information on radio operation and performance.

WHAT IS COVERED

TOYOTA warrants that it will replace, free of charge, any tire that it supplies which becomes unserviceable due to defect in material or workmanship. This warranty is either for the first 12 months or 12,500 miles, whichever occurs first, or until 25% of the original tread on radial tires, or 10% of the original tread on non-radial tires is worn off. After the above specified months, mileage, or tread wear, Toyota will replace the tire on a pro rata charge basis, charging the owner for tread depth used. The pro rata charge to the owner is calculated by multiplying the percent of original usable tread depth worn away times the current Toyota-suggested selling price of the new comparable tire. In this case, the owner is responsible for payment of excise tax, and local taxes and any charges incurred during replacement of a tire (e.g., dismounting, mounting and balance).

This warranty is transferable to subsequent owners.

This warranty is applicable to Toyota supplied Bridgestone, Dunlop, Toyo and Yokohama brand tires only.

Warranty on tires other than those brand tires mentioned above, is covered separately by the tire manufacturer. Refer to the respective tire manufacturer's warranty.

WHAT IS NOT COVERED

Tire failures caused by nails, glass, wreck, improper inflation, misalignment, imbalance, overloading, collision, accident, fire, vandalism, racing, abuse and any apparent reason other than a defect in material or workmanship of the tire are not covered.

Worn out tires (less than 2/32 of an inch of tread remaining) are not covered.

Any vehicle registered and normally operated outside the United States mainland or Canada is not covered.

Failure of a vehicle on which the odometer mileage has been altered or changed so that the vehicle mileage cannot be readily ascertained is not covered.

Extra Expense:

The provisions specified under the "Extra Expense" section in the new Vehicle Limited Warranty are also applicable to this warranty.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Owner's Responsibilites

You are responsible to deliver the vehicle with the defective tire to any authorized Toyota Dealer or any authorized respective tire manufacturers' dealers in order to obtain the warranty service.

You are responsible to properly operate, maintain and care for your Toyota in accordance with the instructions contained in your Owner's Manual.

Note:

For the location of authorized tire dealers, please refer to the telephone directory.

Important safety Information

Any tire, no matter how well constructed, may fail in use as a result of punctures, impact damage, improper inflation or other conditions resulting from use. Tire failures may create a risk of property damage or personal injury. To reduce the risk of tire failure, you should:

1. **Tire pressure:** Check the pressure in your tires, including your spare, at least monthly and always before extended driving. Check the pressure when the tires are cool (at least 3 hours after the vehicle has been stopped or when the vehicle has been driven less than 1 mile at moderate speed.) Do not reduce pressure when tires are hot. Use a tire gauge to check pressure and maintain it at the level recommended in your Owner's Manual or as indicated on the vehicle placard. Never inflate tires beyond the maximum pressure limit molded on the tire sidewall.
2. **Tire load:** Never overload your tires. The maximum load carrying capability of your tires is molded on the sidewall of the tire.
3. **Tire Inspection:** Check your tires frequently by visual examination for scrapes, bulges, separations, cuts or snags resulting from use. Never drive on a tire if such conditions appear, and contact the nearest Toyota Dealer immediately.
4. **Driving speed:** Never operate your vehicle in excess of lawful speeds or the maximum speeds justified by driving conditions, or in excess of speeds recommended for the tire you are using.
5. **Driving care:** Make every effort to avoid running over objects that may damage the tire through impact or cutting, such as chuckholes, glass, metal, etc.
6. **Worn tire:** Never drive on worn tires. Tires should be replaced when 2/32 of an inch of tread depth remains, which is indicated by tread wear indicators molded into the tread grooves, in most states, it is illegal to drive with less than 2/32 of an inch remaining tread depth.

Customer Satisfaction

At Toyota we are proud of our total commitment to quality design, workmanship, and customer satisfaction. Every Toyota dealership has the tools, equipment, and training needed to service and repair your Toyota.

Information Needed

In the event a problem arises, please be prepared with the following information:

- An accurate description of the problem including the conditions under which it occurs.
- Vehicle model and year.
- Vehicle identification number (VIN).
- Present mileage.
- Date of purchase.
- Selling and servicing dealer.
- Service history of your vehicle.

For the fastest possible response, we suggest you follow the procedures outlined below in the sequence listed.

Step 1: Talk to your Toyota Dealer.

This is the most direct way to resolve your problems. Every Toyota dealer is ultimately responsible for providing the service and repairs you may need.

First, talk to the dealer service manager or to the customer relations staff. Explain the condition fully. If you feel that your problem has not been resolved, speak with the dealership's owner who is most interested in your continued satisfaction and patronage.

If your Toyota Dealer is unable to provide a solution...

Step 2: Contact your Regional Office/Distributor.

There is a Customer Relations Department at the Toyota regional office/distributor serving your area (see page 15). Each of these offices has the full responsibility to assist you in resolving your problem.

If you feel you have additional comments or questions after you have contacted your Toyota dealer and regional office/distributor...

Step 3: Write our National Office.

The national office will review your comments with your dealer and regional office/distributor to determine what actions are appropriate.

Address your correspondence to:

National Customer Relations Department
Toyota Motor Sales U.S.A.
Post Office Box 2991
Torrance, CA 90509

In Canada assistance may be obtained from:

Toyota Customer Service Office
Toyota Canada Inc.
1291 Bellamy Road North
Scarborough Ontario
M1H1H9
CANADA
(416) 438-6320

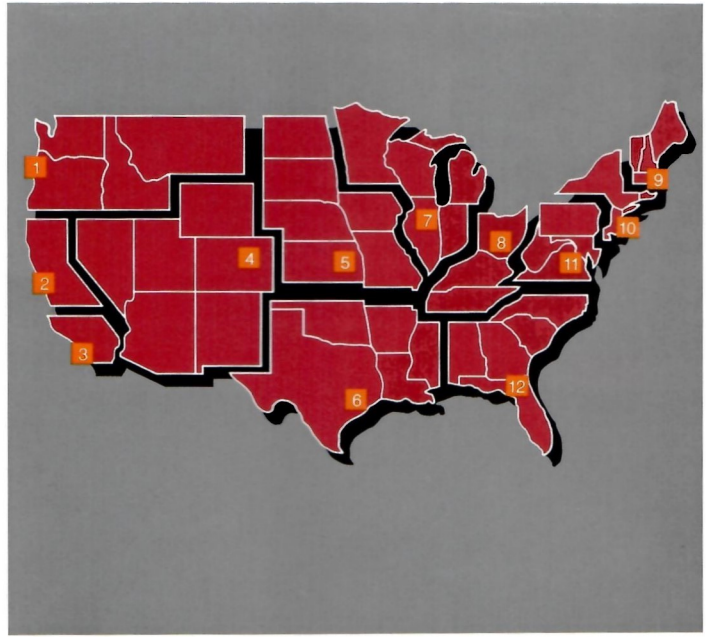
1 Alaska, Idaho, Oregon
Montana, Washinton
PORTLAND REGIONAL OFFICE
Toyota Motor Distributors, Inc.
6111 Northeast 87th Avenue
Portland, OR 97220
(503) 255-6440

2 Northern California
SAN FRANCISCO REGIONAL OFFICE
Toyota Motor Distributors, Inc.
2451 Bishop Dr.
San Roman, CA 94583
(415) 829-8010

3 Southern California
LOS ANGELES REGIONAL OFFICE
Toyota Motor Distributors, Inc.
2800 Jamboree Road
Newport Beach, CA 92660
(714) 720-9470

4 Arizona, Colorado, New Mexico
Nevada, Utah, Wyoming
DENVER REGIONAL OFFICE
Toyota Motor Distributors, Inc.
9033 E. Easter Place, Suite 200
Englewood, CO 80112
(303) 773-1404

5 Iowa, Missouri, Kansas, Nebraska
South Dakota, North Dakota
KANSAS CITY REGIONAL OFFICE
Toyota Motor Distributors, Inc.
11111 N.W. Airworld Drive
P.O. Box 20606
Kansas City, MO 64195
(816) 891-1000



6 Arkansas, Louisiana, Mississippi
Oklahoma, Texas
GULF STATES TOYOTA INC.
7701 Wilshire Place Drive
Houston, TX 77040
(713) 744-3495

12 Alabama, Georgia, North Carolina
South Carolina, Florida
SOUTHEAST TOYOTA DISTRIBUTORS, INC.
1751 Talleyrand
Jacksonville, FL 32201
(904) 358-3634

7 Illinois, Indiana, Wisconsin
Michigan (Except Lower Peninsula),
Minnesota
CHICAGO REGIONAL OFFICE
Toyota Motor Distributors, Inc.
500 Kehoe Boulevard
Carol Stream, IL 60187
(312) 260-6240

8 Michigan (Lower Penninsula)
Ohio, Kentucky, Tennessee
CINCINNATI REGIONAL OFFICE
Toyota Motor Distributors, Inc.
4550 Creek Road
Cincinnati, OH 45242
(513) 745-7500

9 Maine, Massachusetts,
New Hampshire
Rhode Island, Vermont
BOSTON REGIONAL OFFICE
Toyota Motor Distributors, Inc.
440 Forbes Boulevard
Mansfield, MA 02048
(617) 339-5701

10 Connecticut, New Jersey, New York
NEW YORK REGIONAL OFFICE
Toyota Motor Distributors, Inc.
16 Henderson Drive
West Caldwell, NJ 07006
(201) 575-9044

11 Delaware, Maryland, Pennsylvania
Virginia, West Virginia
Washington, D.C.
MID-ATLANTIC TOYOTA DISTRIBUTORS, INC.
6710 Baymeadow Drive
Glen Burnie, MD 21061
(301) 760-1500

The Experts Say, 'Buckle Up'
The importance of using seat belts cannot be over-emphasized. The safety experts from government and private organizations say "Buckle up!" Here are a few good reasons why:

- Properly adjusted seat belts can help reduce driving fatigue and help the driver maintain better vehicle control
- Studies show that generally the safest place in a collision is inside your vehicle. Seat belts can help keep you there.
- Eight out of 10 injury accidents occur at speeds under 40 mph, but even below 5 mph, children can be injured during quick turns or sudden stops. Children who are too small to wear regular seat belts should always be provided with a Child Restraint System dynamically tested to meet Federal standards. In California it is unlawful for parents or legal guardians to permit their child under four years of age or weighing less than forty pounds to be transported in their vehicle unless such a child restraint system is used.

Get That Good Feeling
Familiarize yourself with the operation of your seat belts, as explained in your Owner's Manual. Wear them every time you drive your new Toyota, and encourage those who ride with you to do the same.

Remember: for peace of mind, buckle up . . . it's a good feeling!

ASE CERTIFIED

Toyota Supports Technician Certification

The skill of the technician who actually services or repairs your Toyota is vitally important to your vehicle's operation and efficiency. To make sure your Toyota dealer gives you the best service available anywhere, Toyota created the Toyota Certified Technician Program. In addition, over 90% of all Toyota dealers participate in the technician certification program of the National Institute for Automotive Service Excellence (ASE).

Certified technicians are proven professionals. They have earned their certification by attending Toyota Technical Training classes and by passing a series of difficult written examinations. Next time you visit, ask your Toyota dealer to show you their technicians' credentials.

TOYOTA GENUINE PARTS

Genuine Toyota Parts

A network of more than 1080 dealers throughout the country are your source for GENUINE TOYOTA PARTS when you need them. GENUINE TOYOTA PARTS are the same quality that went into your car when it was on the assembly line at the factory.

Your Toyota dealer normally stocks the parts needed to repair any vehicle he has sold, but if he does need to order a GENUINE TOYOTA PART, he can get it quickly from one of the 11 Toyota parts distribution centers across the country. Virtually any part needed to repair any Toyota sold in the U.S. is stocked in the U.S.

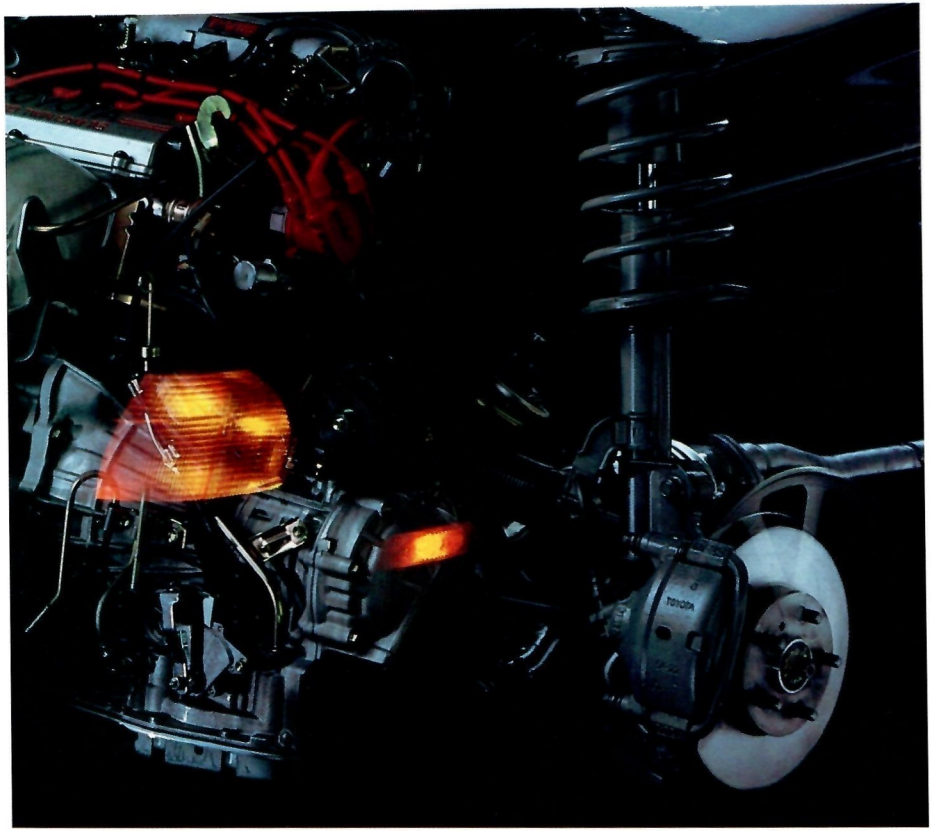
Toyota Parts—*the real stuff, the right price.*

TOYOTA QUALITY SERVICE

Toyota Quality Service

Properly maintained, your Toyota will last longer, deliver you maximum performance and protect your investment.

Your Toyota Owner's Manual provides the recommended maintenance schedule for your model. Follow the schedule and your Toyota will serve you economically for many years.



Official Toyota Service Manuals

You may prefer to do some of your own service work on your Toyota. Or, you may want to be more knowledgeable when you talk about your Toyota with the service writer or service manager at the dealership. In either case, we have the service manuals with the information you need.

Armed with the information in the manuals, you will know more about your Toyota, even if you do no work on it yourself.

The professional's manual

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1

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R.O.:

Dealer #:

Authorized Signature

2

Date:

Mileage:

R.O.:

Dealer #:

Authorized Signature

3

Date:

Mileage

R.O.:

Dealer #:

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5

Date:

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Body Style

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Date of First Use

Mileage at Delivery

Key Number

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